



# STRATMOOR NEWS

## Stratmoor Hills Water, Sanitation & Fire Protection Districts

*Volume 28 Issue 6                      June 2026*

### IMPORTANT NOTICE: CHANGES TO OUR BILLING & MAILING PROCESS

Beginning this month with the **May 2026** billing cycle, Stratmoor Hills Water & Sanitation will be transitioning to an outsourced print and mail service for our monthly statements. We are excited to announce we have partnered with **DocuMart** for this transition. DocuMart has been our trusted supplier for over a decade, and we look forward to their continued, reliable service in this new capacity.

**Note:** *Monthly meter readings and billing charges will continue to be handled directly by our office staff.*

#### WHY ARE WE MAKING THIS CHANGE?

Partnering with a local print and mail service allows us to operate more efficiently and responsibly. This transition will:

- **Save Money:** The district will save **\$17,000** annually in operational costs.
- **Reduce Waste:** We will significantly lower our paper supply expenses and environmental footprint.
- **Protect Equipment:** It eliminates wear and tear on our internal office billing equipment.
- **Optimize Staff Time:** Our office team can now be cross trained in other vital departments to better serve our community.

#### WHAT ABOUT THE DISTRICT NEWSLETTER?

To help reduce printing waste, the *Stratmoor Hills Water, Sanitation and Fire* newsletter will no longer be automatically mailed with every bill. Instead, you can easily access it:

- **In person:** Physical copies will remain available for pickup at our main office and at the fire station
- **Online:** At our website [www.stratmoorhillswater.org](http://www.stratmoorhillswater.org)

#### GO GREEN WITH E-BILLING!

Nearly half of our customers are currently on e-billing. This is an additional annual savings of \$7,600-8,050. We encourage residents to switch to paperless billing to reduce billing costs.

For every invoice emailed, the company saves \$.59 - \$.62 in postage. You can sign up for monthly e-billing today by:

- Visiting our website to create an online customer profile.
- Call the office at **719-576-0311, Press 2**

*Thank you for your continued support as we improve our services & save community resources!*



**Know what's below.  
Call before you dig.**

#### Know What's Below

It is important to call 811 before you dig, so you can avoid hitting any underground utilities, such as cables, wire or pipes. It is also the law to contact 811 before you dig.



#### JUNE 2026 BILLING DATES

Bills Mailed – June 3  
 Payments Due - June 15  
 Late Notices Mailed - June 16  
**Shut Off Payments Due - June 26**  
**Shut Off Day - June 27**  
 Meter Read Date - June 30

If you believe you may be late making your payment, please call us to make a payment arrangement to avoid the \$30.00 delinquent fee.

STRATMOOR HILLS NEIGHBORHOOD ASSOCIATION <http://www.stratmoorhills.org/contact.php>

1811 B Street  
 Colorado Springs, CO 80906  
 719-576-0311

**SEWER PROBLEMS**

If you have problems with your sewer line, please give us a call first so we can determine if it is your service line or our main line. If there is a blockage in your line, we will notify you promptly. If it is our problem, we will take care of it immediately.

Visit us on the web at  
[www.stratmoorhillswater.org](http://www.stratmoorhillswater.org)





# STRATMOOR HILLS WATER GAMES

**SPLASH. PLAY. CELEBRATE!**

**FREE FUN FOR THE WHOLE FAMILY!  
COME COOL OFF AND JOIN THE FUN!**



**SUNDAY  
JUNE 28, 2026**



**12:00 PM – 4:00 PM**



**STRATMOOR HILLS COMMUNITY PARK  
413 SINTON AVE, STRATMOOR HILLS, CO**

**★ FUN FOR ALL AGES! ★**

- ★ SLIP & SLIDES
- ★ KIDDIE POOLS
- ★ WATER GUNS

- ★ DUNK TANK
- ★ BOUNCY HOUSES
- ★ GAMES & MORE!



**MEET SPARKY  
THE FIRE DOG!**

**FOOD ★ DRINKS ★ MUSIC ★ PATRIOTIC FUN**

**BRING YOUR TOWEL, SUNSCREEN & SMILES!**



**A FREE COMMUNITY EVENT  
HOSTED BY  
STRATMOOR HILLS  
FIRE DEPARTMENT**

**FOR MORE INFORMATION:**  
 Stratmoor Hills Fire Department  
 [www.stratmoorhillsfire.com](http://www.stratmoorhillsfire.com)

*Stratmoor News* is published monthly by the Stratmoor Hills Water, Fire Protection and Sanitation Districts. For questions, comments, or suggestions, please contact Darren Adame, at 719-576-0311. The Stratmoor Hills Water, Fire Protection and Sanitation Districts are governed by an individual, elected Boards of Directors: Doug Dieterle —Chairperson/President, John Willcox—Chairperson/Vice President, Richard Bond-Secretary/Treasurer, Richard Dull—Director and Robert Colgrove—Director.

Board elections are held in May of odd-numbered years. Board meetings are held on the third Wednesday of each month beginning at 3:00 p.m. at the Fire Station (2160 “B” Street). Meeting agendas are posted at the Water District office (1811 “B” Street), the Fire Station and at the Stratmoor Elementary School (200 Loomis Avenue). If you would like more information about the Districts, please contact Darren Adame at the Water and Sanitation Districts at 719-576-0311 or by e-mail at [darren@stratmoorhillswater.org](mailto:darren@stratmoorhillswater.org) or Dottie Barrett for the Fire Protection District at 719-576-1200 or by e-mail at [mail@stratmoorhillsfire.com](mailto:mail@stratmoorhillsfire.com)